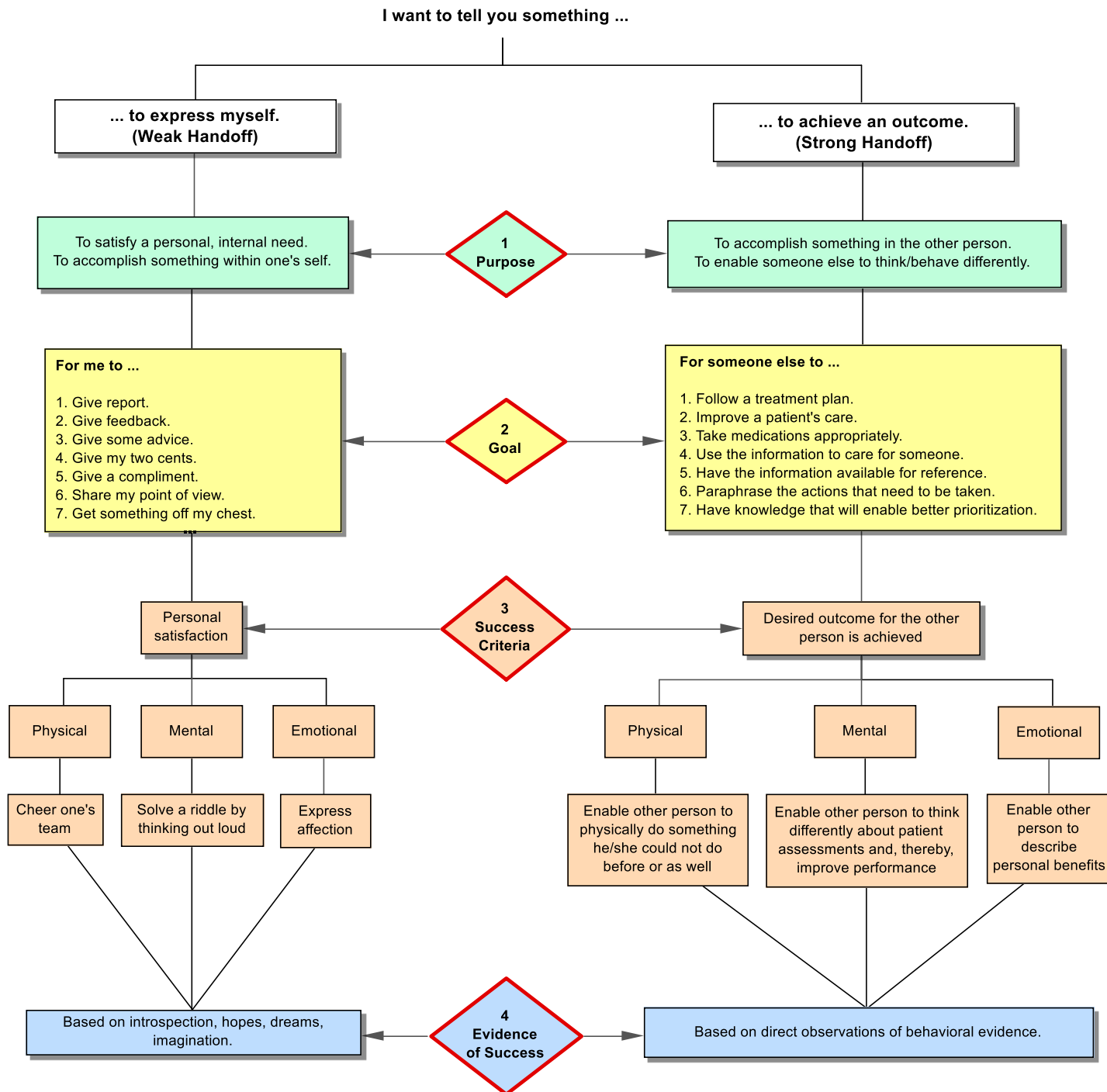


Raising the Bar on Handoffs

Comparison Between Expressive and Outcome Oriented Communication



“Checking for grasping needs to be a part of every handoff.”™